



Dear Homeowner,

Thank you for choosing to help save the environment by installing a masonry heater. With your help we are one step closer to eliminating our dependency on fossil fuels.

You are receiving this survey because the masonry heater builder you contracted is in the Masonry Heater Association of North America's "Certified Heater Mason" program. He /She is required to submit a completed questionnaire along with photo documentation and plans, as proof that they have successfully completed your project, one of many requirements needed to maintain his/her "Certified Heater Mason" status.

The Masonry Heaters Association's certification committee will use this brief survey to insure our program certifies only the highest quality heater builders. It is imperative to maintain a certification program that is relevant, up to date and meets the builder, architects and homeowners expectations. Without your honest evaluation and feedback it is impossible to insure our program is working for the betterment of the masonry heater industry and you, the customer.

Please take a few minutes to answer the following questions:

(On a scale from 1 to 5, 1 = poor, 5 = extremely well. Feel free to use the space provided for additional comments.)

Were you given a break-in and Homeowner's Safety Manual?

Yes No

Were you instructed in the proper use of well seasoned (25% moisture content or less) and properly sized wood?

Yes No

Does the fire start easily and burn vigorously?

1 2 3 4 5

Does the glass on the door stay clean thru out the burn?

1 2 3 4 5

Was your heater equipped with a chimney damper, bypass damper and/or air supply damper and were you instructed in their proper use?

Yes No

Some masonry heaters are fitted with shut-off, by-pass or air supply dampers. If yours has any or all: Were you instructed in the proper use of any dampers that are installed in your masonry heater?

Yes No Not Applicable

Heater completion date _____ Site Address _____

Signature _____

Date _____

Please use the reverse side for any comments you would like to make. Please return the survey to: Masonry Heater Association of North America, 2180 S. Flying Q Ln., Tucson, AZ. 85713 – Fax:480-3711139 – Email: execdir@mha-net.org